

KLNE Warranty Card

Inverter Serial Number:

A large, empty rectangular box with a dashed blue border, intended for the user to write the inverter serial number.

KLNE Warranty Card

We really appreciate your choosing a KLNE inverter! In order to protect your legitimate rights and interests, and rid you of troubles, Beijing Kinglong New Energy Technology Co.Ltd. (hereinafter referred to as 'KLNE') makes the following promises for quality assurance services to you. Please read the following descriptions carefully.

This warranty card is applicable to following products: Solartec 1500, Solartec 2000, Solartec 2500, Solartec 3000, Solartec 3600, Solartec 4000, Solartec 4600 and Solartec 5000. The legal guarantee & obligation of your equipment distributor will be in full force and effect all the time without any influence caused by this warranty card.

KLNE inverter provides 5 years' quality assurance

Please keep the whole warranty card and purchase invoice as the basis for quality assurance

Warranty Period:

- The standard warranty period for KLNE inverter products (hereinafter referred to as "product" or "machine") is 5 years which starts from the date on the purchase invoice.
- The customer can apply for extended warranty service within two years following the invoicing date; for the details, please contact KLNE customer service dept. (Telephone: 0086-1062988159-221/222)
- The standard warranty period will not be lengthened or recalculated after complete machine replacement or component replacement. You will still get the quality assurance service within the primary standard warranty period.

Quality Warranty Clause:

- If the mechanical failures occur within the warranty period, please send the duplicate documents of warranty card and purchase invoice to KLNE customer service mailbox (service@kinglongpower.com); KLNE will decide to offer you the maintenance service or equipment changing service. No matter which kind of service adopted, KLNE would provide you the best and most professional services.
- All components changed within standard warranty period are owned by KLNE. If the old faulty machine or component is replaced, it remains the property of KLNE. Please send it to your dealer. KLNE will take back the old machinery or component within a certain period of time.

KLNE has the right to refuse to give quality assurance under the following circumstances

- Purchase invoice from dealer or installer (or any certificate with equivalent legal force) can not be provided;
- The products without KLNE marking/identification or the marking label is illegible and not integral;
- Failures or damages not caused by the built-in quality problem of KLNE machinery (including components);
- The loss caused by unauthorized opening or maintenance without the personnel authorized by KLNE;
- The product failure or damage caused by not following the requirements from our installation manual;
- Failure or damage caused by force majeure (including but not limited to lightning strike, conflagration, flood etc) from natural disaster etc;
- Failure or damage caused by accidents or man-made (including but not limited to transportation, storage, improper voltage connection, mis-operation etc);
- The product with cosmetic defects which will not affect power generation;
- Warranty period has expired.

Disclaimer:

KLNE will not be responsible for the compensation of power loss caused by direct or indirect damage from equipment failure; KLNE will not be responsible for the data loss in the operation of inverter, and the users should appropriately preserve the data by themselves. KLNE will not compensate for the personal injury and loss caused by the operation of other properties. **If there is any conflict between the above articles and quality assurance promises proposed or presented in any other circumstance, subject to the articles of this disclaimer.**

Please log in KLNE official website to register your warranty information for speedier service in the future. KLNE website: www.kinglongpower.com

Only KLNE has the rights to revise the quality assurance contents mentioned-above; any trader or distributor has no rights to make any modification for warranty card provided by KLNE, or represent KLNE to express any opinion and behavior; KLNE reserves the final interpretation right. If there is any question, users can dial the after-sales hotline 0086-1062988159-221/222.

Once the product has any problems, please contact your installer or distributor. They will provide you corresponding services. If KLNE technicians provide you service on site, please show the warranty card, which should be completed by KLNE technicians.

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